Carlos Mendoza

Operations Manager, Logistics

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PROFILE

Operations manager with 13 years of experience running warehouses and last-mile delivery. I improve safety, cost and service levels at the same time, and I have led sites of up to 340 people.

EXPERIENCE

Operations Manager 2019 to present
Gulfline Logistics · Houston, TX

- Run a 340-person distribution center shipping 18,000 parcels a day
- Raised on-time delivery from 92% to 98.4%
- Cut lost-time injuries by 45% with a new safety program

Warehouse Supervisor 2015 to 2019
Lone Star Freight · Dallas, TX

- Managed 3 shifts and a team of 60 across inbound and outbound
- Changed slotting and pick paths, saving 1,100 hours a month
- Reduced inventory variance from 2.1% to 0.4%

Logistics Coordinator 2012 to 2015
Texoma Supply · Fort Worth, TX

- Scheduled 120 weekly deliveries for 35 business customers
- Negotiated carrier rates that lowered freight cost by 9%

EDUCATION

MS, Supply Chain Management 2012
University of Houston

BS, Business Administration 2010
Texas A and M University

SKILLS

Operations: Warehouse management, slotting, labor planning, KPIs

Systems: SAP EWM, Manhattan WMS, Power BI, Excel

Improvement: Lean, Six Sigma, 5S, root cause analysis

CERTIFICATIONS

- Lean Six Sigma Green Belt, 2018
- OSHA 30-Hour General Industry, 2020

LANGUAGES

English (native), Spanish (native)